

PEPS IOW Terms & Conditions

Last Updated: 18/07/2026

These Terms & Conditions apply to all purchases made through PEPS IOW (“we”, “us”, “our”). By placing an order through our website, you confirm that you have read, understood, and agreed to these Terms & Conditions before completing your purchase.

1. Product Purpose

All products supplied by PEPS IOW are provided strictly as **research-use products only** and are **not intended for human or animal consumption, administration, or use**.

Our products are not sold as medicines, medical treatments, dietary supplements, or products intended to diagnose, prevent, treat, or cure any illness, disease, or medical condition.

Any information provided by PEPS IOW is for general informational purposes only and should not be considered medical advice.

2. Customer Responsibility

By purchasing from PEPS IOW, you confirm that:

- You are purchasing products for lawful purposes only.
- You understand the intended purpose and limitations of the products supplied.
- You are responsible for ensuring that any purchase, possession, storage, handling, and use complies with all applicable laws and regulations in your location.
- You will not rely on PEPS IOW for medical advice, diagnosis, treatment recommendations, or guidance relating to personal use.

PEPS IOW accepts no responsibility for any use of products outside their stated research purpose.

3. Research Use Declaration

By purchasing from PEPS IOW, you confirm and agree that:

- You are purchasing products solely for legitimate research purposes.
- You are acting on behalf of a registered business, research organisation, laboratory, educational institution, or other lawful entity where applicable.
- You have the appropriate knowledge, facilities, and authority required for the intended research activity.
- You will not use, administer, consume, or provide these products to humans or animals.

- You accept full responsibility for ensuring that your purchase and intended use comply with all applicable laws, regulations, and requirements.

PEPS IOW reserves the right to request additional information regarding intended use or refuse orders where we reasonably believe an order may not comply with these Terms & Conditions.

4. No Medical Claims

PEPS IOW does not make claims regarding:

- Weight loss or weight management outcomes.
- Fat loss or body composition changes.
- Treatment of medical conditions.
- Performance enhancement.
- Health outcomes or guaranteed results.

Individual results may vary and no guarantees, warranties, or promises of results are made.

5. Product Information

We aim to ensure all product information is accurate and up to date.

However, product descriptions are provided for informational and research purposes only.

Customers are responsible for reviewing all available product information before purchasing.

6. Storage and Handling

Customers are responsible for the correct storage, handling, security, and management of products after delivery.

PEPS IOW accepts no responsibility for:

- Incorrect storage.
- Incorrect handling.
- Contamination.
- Modification of products.
- Misuse or unauthorised use after delivery.

7. Orders and Payment

By completing an order, you confirm that:

- All information provided is accurate.
- You are authorised to make the purchase.
- You agree to these Terms & Conditions.

PEPS IOW reserves the right to refuse, cancel, or delay orders where we believe an order may breach these Terms & Conditions or applicable laws.

8. Delivery

We aim to dispatch orders within the stated timeframe; however, delivery times may vary due to circumstances outside of our control.

Once an order has been delivered to the address provided during checkout, responsibility for the package transfers to the customer.

Customers are responsible for ensuring delivery information is accurate.

9. Returns and Refunds

Due to the nature of our products, returns will not be accepted once items have been dispatched or opened.

10. Liability

To the maximum extent permitted by law, PEPS IOW shall not be liable

- for:
- Improper use of products.
 - Use outside the stated research purpose.
 - Decisions made by customers regarding products.
 - Any loss, damage, injury, or consequence resulting from misuse or unauthorised use.

12. Contact Information

For questions regarding these Terms & Conditions, please contact:

PEPS IOW

Email: enquiries@peps-iow.co.uk

By completing checkout and ticking the agreement box, you confirm that you have read, understood, and accepted these Terms & Conditions.